

OCBC TAMAN MOLEK BRANCH IS FIRST IN JOHOR TO PROVIDE FULL-SERVICE SEVEN-DAYS-A-WEEK BANKING SERVICES

Johor Bahru, 20 August 2015 – Just eight years after it first opened its doors, OCBC Bank (Malaysia) Berhad’s Taman Molek branch has become the first bank in Johor to provide the full range of banking services seven days a week.

Beginning last weekend, the Bank’s customers began to enjoy the full range of services from 9.30am to 4.00pm daily, including Saturday and Sunday. (On Saturday and Sunday, the Bank opens half an hour later, at 10.00am instead of 9.30am.)

According to OCBC Bank’s Head of Branch Distribution & Premier Banking Ms Anne Leh, the idea to extend the Bank’s service hours stemmed from customer feedback following the change in weekend rest day from Sunday to Friday last year.

“Previously, our branch was already operating for half the day on weekends, but this was clearly no longer sufficient with the change in weekend rest day. So, we decided to implement the extension in order to make things more convenient for our customers,” she said.



The OCBC Bank Taman Molek branch

The Taman Molek branch offers comprehensive services for premier and personal banking customers alongside those for businesses. As the main business banking hub for the southern region for both the corporate and SME community, the Taman Molek branch provides the convenience of a fully functional business banking centre, equipped with a complete suite of business financing and depository products and channels.

Mr Henry Chin Fong Meing, Regional Manager of Business Banking for the southern region, is the Senior Manager of the Taman Molek branch, while Mr Wong Foo Wei serves as its Consumer Branch Manager. The Taman Molek branch is staffed by about 100 people.

Located at 47-49 Jalan Molek 1/29, Taman Molek, 81100 Johor Bahru, it opened in September 2007. The three-storey branch occupies a total of about 12,000 square feet. In Johor, OCBC Bank also has branches in Johor Bahru, Kluang, Segamat, Muar, Batu Pahat and Kulaijaya. There is also an OCBC Al-Amin branch in Skudai.

About OCBC Bank

OCBC Bank is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is now the second largest financial services group in Southeast Asia by assets and one of the world's most highly-rated banks, with an Aa1 rating from Moody's. Recognised for its financial strength and stability, OCBC Bank is consistently ranked among the world's strongest and safest banks by leading market research firms and publications.

OCBC Bank and its subsidiaries offer a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC Bank's key markets are Singapore, Malaysia, Indonesia and Greater China. It has over 630 branches and representative offices in 18 countries and territories. These include the more than 330 branches and offices in Indonesia operated by subsidiary Bank OCBC NISP, and 95 branches and offices in Hong Kong, China and Macau under OCBC Wing Hang.

OCBC Bank's private banking services are provided by subsidiary Bank of Singapore, which has received increasing industry recognition as Asia's Global Private Bank, and was voted "Outstanding Private Bank in Southeast Asia in 2014" by Private Banker International.

OCBC Bank's insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors, is one of the largest private sector asset management companies in Southeast Asia.

OCBC Bank offers Islamic banking products and services in Malaysia through its wholly-owned subsidiary, OCBC Al-Amin Bank Berhad.

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